

OfficeMaster Suite



Software for professional, digital business communication;
document exchange (NGDX & Fax) and voicemail

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OfficeMaster Suite 8

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General Description

Users can manage voice messages, SMS and documents received via NGDX or fax in their personal inbox without the need for an additional workstation software or training. The perfect integration into the leading desktop system enables a quick and easy introduction of the OfficeMaster Suite in companies of all sizes. Even mobile end devices without a dedicated app can be used.

Sending documents is just as easy as sending an E-Mail. By supporting the address book entries and using SMTP address spaces, no additional software is necessary for the users.

The data and documents themselves are only stored in the user mailbox. The exact storage location depends on the type of installation, but double data storage is avoided in any case.

Functions Included

The OfficeMaster Suite enables you to exchange documents via NGDX and Fax. It is also possible to integrate the sending and receiving of text messages (SMS). If the optional voicemail extension is licensed, all activated users can manage their personal voice messages in their own mailbox.

With NGDX, customers can exchange real documents with the same legal certainty as with electronic faxes and as easily as by E-Mail, but with greater security.

Use NGDX if the secure exchange of documents is really important to you!

For further information on Voicemail and NGDX, please refer to the two corresponding data sheets.

OfficeMaster Suite Highlights

The OfficeMaster Suite 8 is highly focused on the challenges of the digital workplace..

Better work from HomeOffice:

- » The built-in **OCR** functionality transforms for example received faxes into searchable and indexable digital PDF documents
- » **E-Invoices** can be conveniently submitted digitally to the portal of federal authorities or sent as **ZUGFeRD** documents
- » With the **ePostbrief** connection, letter mailings can be simply sent digitally, without printing, enveloping, franking or taking to the post office

Even better integration with third-party systems:

- » Integration with **Microsoft Dynamics 365** enables the sending of SMS, faxes, letters or XInvoices simply and conveniently from the groupware
- » The connection to **SAP** through the new **SAP® S/4HANA Connector** opens up the full spectrum of NGDX possibilities for ERP systems
- » Use OfficeMaster Suite in the cloud? No problem! Now available in the **Microsoft Azure Marketplace**

Work securely from anywhere:

- » Automatic **encryption** of communication (transport route & document) documents remain confidential and **GDPR compliant**
- » Additionally, for even more security, documents can be provided with a digital **signature** or a **seal** can be added to documents
- » The innovative document transfer via **cloud relay** introduces a sort of **2FA** (two-factor authentication) for the sending of documents.

Connection to Microsoft Exchange (2013-2019) and Exchange Online (Office 365)

- All received documents, faxes, SMS and voice mails are displayed in Outlook or Outlook Web Access
- Sending documents, faxes and SMS via Outlook or Outlook Web Access
- Administration of user data (globally, grouped or individually) by using the Exchange administration console
- No software installation on the Exchange Server
- No scheme extension
- Storage of the user configuration data in the Active Directory or the mailbox
- Storage of messages in the message store of user mailboxes

Connector for IBM Notes/Domino

- Receiving and sending documents and faxes in Notes
- Supports Domino Server Version 5.0 or higher
- Domino cluster capable
- No installation on the Domino server
- No changes to databases required
- User administration in the user document of the public directory
- Conversion of all Notes RTF formats
- Cover pages in RTF or Notes format

Connector for SMTP Mail Server

- Use of any e-mail client for documents
- Administration and storage of user data in LDAP or OfficeMaster Suite memory
- Storage of messages in the E-Mail inbox

Web Connector

- Use of the OfficeMaster Suite web client for documents, Fax, SMS and voice mail
- Administration of user data in the OfficeMaster Suite Messaging Server Configuration
- Storage of user data and messages in Microsoft SQL Server 2014 - 2019

Included Functions and Components

- NGDX, Fax, SMS
- Two line licenses (e.g. for DirectSIP connection)
- File and archiving interface
- Printer gateway
- Automatic failover in the event of failure of individual transmission components (NGDX & Fax dispatch)
- Numerous OfficeMaster Suites can be connected to numerous OfficeMaster Gates
- Support and connection of multiple SIP trunks

System Requirements

Communication Interfaces

- Telephone connection via ISDN (requires OfficeMaster Gate) or SIP (IP telephone connection or telephone channel)

Hardware Recommended for Basic Environments

- 2x CPU (x86 / x64 Processors, 2.4 GHz)
- 8 GB RAM
- 80 GB hard disk

Operating systems

- (virtualized) server with Windows Server 2016 - 2022
- Client systems: Windows 10 / Windows 11

Additional Data Sheets

- Voice Mail
- Exchange and Exchange Online
- Connection to LDAP and Local Users
- SAP Connector
- Safety Aspects

Key Article Numbers

- Base versions of the OfficeMaster Suite: OFM.88000, OFM.88250, OFM.88025, OFM.88010
- PCL converter (XPC.89220)
- Line extensions: XLN.89001
- Extension for voice mail: XSV.89100